

AVERTX

HIGH DEFINITION
NETWORK DOME CAMERA
User Manual



High Definition Network Dome Camera
Operations Manual

Manual Edition 31498AB – SEPTEMBER 2013

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The following words and symbols mark special messages throughout this guide:

WARNING: Text set off in this manner indicates that failure to follow directions could result in bodily harm or loss of life.

CAUTION: Text set off in this manner indicates that failure to follow directions could result in damage to equipment or loss of information.

AVERTX

IMPORTANT SAFEGUARDS

1. **Read Instructions**
Read all of the safety and operating instructions before using the product.
2. **Retain Instructions**
Save these instructions for future reference.
3. **Attachments / Accessories**
Do not use attachments or accessories unless recommended by the appliance manufacturer as they may cause hazards, damage product and void warranty.
4. **Installation**
Do not place or mount this product in or on an unstable or improperly supported location. Improperly installed product may fall, causing serious injury to a child or adult, and damage to the product. Use only with a mounting device recommended by the manufacturer, or sold with the product. To insure proper mounting, follow the manufacturer's instructions and use only mounting accessories recommended by manufacturer.
5. **Power source**
This product should be operated only from the type of power source indicated on the marking label.

Precautions

Operating

- Before using, make sure power supply and others are properly connected.
- While operating, if any abnormal condition or malfunction is observed, stop using the camera immediately and then contact your local dealer.

Handling

- Do not disassemble or tamper with parts inside the camera.
- Do not drop or subject the camera to shock and vibration as this can damage camera.
- Do not block the cooling holes on the bracket. This camera has a cooling fan inside the housing. Blocking the cooling holes will cause heat to build up and cause malfunction.
- Care must be taken when you clean the clear dome cover. Scratches and dust will ruin the image quality of your camera. Do not use strong or abrasive detergents when cleaning the camera body. Use a dry cloth to clean the camera when it is dirty. In case the dirt is hard to remove, use a mild detergent and wipe the camera gently.

Installation and Storage

- Do not install the camera in areas of extreme temperatures in excess of the allowable range. (14°F~ 122°F / -10°C ~ 50°C)
- Avoid installing in humid or dusty places. The relative humidity must be below 90%.
- Avoid installing in places where radiation is present.
- Avoid installing in places where there are strong magnetic fields and electric signals.
- Avoid installing in places where the camera would be subject to strong vibrations.
- Never face the camera toward the sun. Do not aim at bright objects. Whether the camera is in use or not, never aim it at the sun or other extremely bright objects. Otherwise the camera may be smeared and damaged.

REGULATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This symbol on the product or on its packaging indicates that this product shall not be treated as household waste in accordance with Directive 2002/96/EC. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By proper waste handling of this product you ensure that it has no negative consequences for the environment and human health, which could otherwise be caused if this product is thrown into the garbage bin. The recycling of materials will help to conserve natural resources.

For more details information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

Compliance is evidenced by written declaration from our suppliers, assuring that any potential trace contamination levels of restricted substances are below the maximum level set by EU Directive 2002/95/EC, or are exempted due to their application.

WARNING

DANGEROUS HIGH VOLTAGES ARE PRESENT INSIDE THE ENCLOSURE.

DO NOT OPEN THE CABINET.

REFER SERVICING TO QUALIFIED PERSONNEL ONLY.

CAUTION



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INTRODUCTION

OVERVIEW

The HD30 High Definition Network Dome Camera capable of providing real time streaming video with smooth image quality. The HD30 offers quad streaming and can be used in a variety of installations including shops, stores, banks, factories and for building surveillance.

With Power over Ethernet (PoE), the need for separate power lines is eliminated and cabling and installation costs can be significantly reduced. The light weight, small size, and large degree of rotation of the camera facilitates quick and simple installation on either the ceiling or walls of structures or vehicles.

Product Features

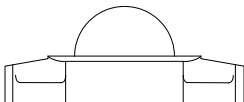





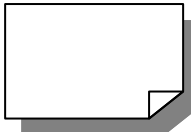
- 1 / 2.7" progressive CMOS
- Simultaneous H.264 / MJPEG video stream (dual streaming)
- Resolution: H.264 1080p; MJPEG 1080p
- Images Per Second: 15ips@1080p; 30ips@720p
- Image Setting: Brightness, Sharpness, Contrast, White Balance, Exposure Control, Digital Zoom
- Interface 10/100 Ethernet (RJ45)
- Micro SD support
- Security Torx screws to prevent unauthorized tampering

ONE: GETTING STARTED

Box Contents
Camera Overview

BOX CONTENTS

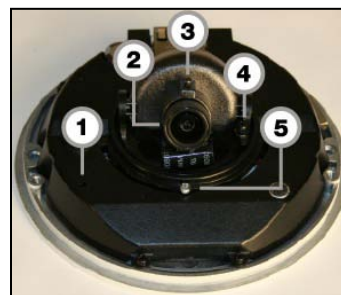
Before proceeding, please check that the box contains the items listed here. If any item is missing or has defects, DO NOT install or operate the product and contact your dealer for assistance.

 HD30 Camera	 Self Tapping Screws	 Plastic Anchors
 Rubber Washers	 Security Torx Tool	 CD
 Quick Start Guide		

CAMERA OVERVIEW

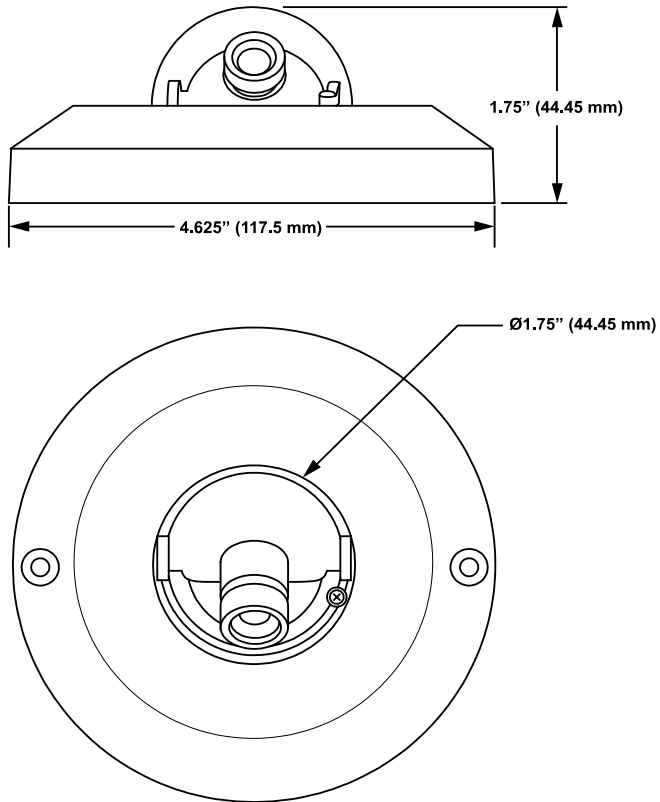
Before installing or connecting the dome camera, please refer to this section and complete preparations for dome setup and all switch settings.

Dome Diagram



1	Reset Button	Restore camera settings to default settings
2	Lens	Rotate the lens left/right to adjust the focus
3	Focus Fixed Screw	Loosen the screw to adjust the lens
4	Tilt Fixed Screw	Loosen the screw to adjust the tilt angle
5	Pan Fixed Screw	Loosen the screw to adjust the pan position

Dimensions



Diameter – 4.625" (117.5 mm)

Height – 1.75" (44.45 mm)

Connections

The HD30 uses Power over Ethernet (PoE) to power the camera. The only connection on the camera is the RJ45 Ethernet dongle located on the rear of the camera. Connect one end of the Ethernet cable to the RJ45 dongle, then connect the other end of the Ethernet cable to your HDIP Recorder.



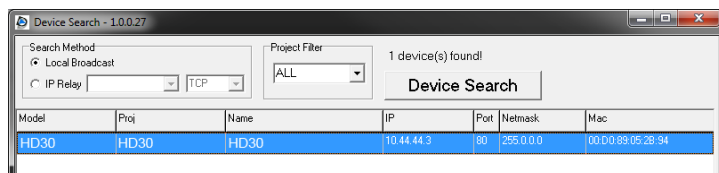
TWO: CAMERA FINDER

AVERTX IP FINDER

Use the included IP Finder software to easily find your network cameras for initial setup. The AvertX IP Finder software is included on the CD with all AvertX IP devices.

Finding IP Cameras

1. Open the Software CD on the recorder.
2. Click **Software** on the software disc menu.
3. Click **AvertX IP Finder**.
4. Click **Device Search** on the **Device Search** window.



5. If a **Windows Security Alert** window opens, click **Unblock** to allow the IP utility to access your network.
6. Click **Device Search** again to find all connected IP devices.

Tip The default IP address of your IP camera is 192.168.0.250

7. Right-click the desired network device and select **Browse**.
8. Type the default username and password in the login window to access the video server using your internet browser.

Note If you cannot connect to the camera you may need to change the camera's IP address to match your network settings.

Default Username and Password

The username and password are case sensitive. It is strongly recommended that the password be changed after the initial setup to prevent unauthorized access.

Username – Admin

Password – 1234

Changing the Network Type

You can change the network type from Static IP to DHCP easily from the list of connected IP devices. To change the network type to DHCP:

1. On the list of connected IP devices locate the desired camera and record the **MAC** address,
2. Right-click the camera row and select **Network Setup**.
3. Select the **DCHP** option on the **Network Setup** window and then click **Apply**.
4. Click **OK** to acknowledge the change.
5. After one minute, click **Device Search** to search for all connected IP devices.
6. Locate the camera using the **MAC** address recorded earlier and double click the camera row.
7. Type the **Username** and **Password** to access the camera.

THREE: SETUP AND CONFIGURATION

Connecting to the Camera
Viewer Software

CONNECTING TO THE CAMERA

1. Locate the camera on the IP Finder list.
2. Double-click the camera to open the Viewer software in your web browser.
3. Log in to the camera with the appropriate User Name and Password.

Note The default User name is Admin and the default Password is 1234. The username and password are case sensitive

Resetting the Camera

If it is necessary to reset the camera to the factory default settings, hold down the Reset button (see *Camera Overview*) for 30 seconds. This will return all settings, including network setup, to the factory default. The IP address of the camera will return to 192.168.0.250.

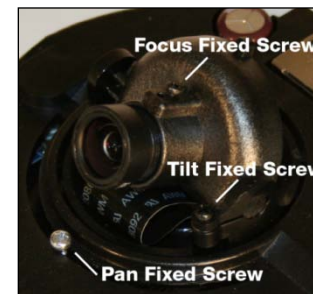
Administrator/User Privileges

The Administrator account has the authority to configure the IP camera and authorize users' access to the camera. The User accounts have access to the camera with limited authority.

Lens Adjustment

The Viewer software will display an image from the camera on the Home tab. Adjust the camera's focus to produce a clear image.

1. Remove the screws from the camera dome cover.
2. Loosen the focus fixed screw and rotate the lens counter clockwise to adjust the focus. Loosen the tilt fixed screw and adjust the camera's tilt angle.



Connecting a Stream

AvertX IP cameras are optimized for use with AvertX HDIP recorders, but you can also connect to your AvertX IP cameras using third party software like VLC media player (<http://www.videolan.org>).

To connect the camera you may need to provide the stream URL. All AvertX IP cameras are capable of delivering two RTSP streams, as well as streaming MJPEG over HTTP. The stream URLs are listed below.

rtsp://<ip address>/mjpeg

rtsp://<ip address>/mjpeg4

rtsp://<ip address>/h264

http://<ip address>:8008

The MJPEG over HTTP stream is identified by a port number. The default port is 8008; this port can be configured in the camera's **System** page (click **Setup**, and then click **System**).

The screenshot shows the AvertX web interface. The sidebar on the left contains links: Home, Setup, Logout, System, Recording, Camera, Motion Detection, and Software Update. The main content area is titled 'System' and contains an 'Admin Password' section with fields for 'Admin password' and 'Confirm password', and a 'Save' button. Below this is the 'Network' section, which is divided into 'General' and 'Advanced' sub-sections. The 'General' section has a radio button for 'Get IP address automatically' (selected) and a radio button for 'Use fixed IP address'. The 'Advanced' section has fields for 'Web Server port' (80), 'RTSP port' (554), 'MJPEG over HTTP port' (8008), and 'HTTPS port' (443). A red arrow points to the 'MJPEG over HTTP port' field.

Connecting Over the Internet

There are some challenges with connecting to AvertX IP cameras over WAN (internet) connections because the camera streams video over RTSP. RTSP is an excellent protocol for media and is now used on many IP cameras (including AvertX) as the default streaming option.

However, RTSP is not suitable for transmission between two locations that are behind different routers. In this case, the client (for example, the AvertX HDIP recorder connects to the camera, then requests a stream. The camera uses that connection to return a stream, but since the connection originated on the client side and has now switched to the camera (remote) side, the router does not have any way to determine where the traffic should be routed, so no video appears at the recorder.

There are three solutions to this:

1. Connect modems on both sides directly to the recorder and camera. If there is no router, no network address translation is needed.
2. Use routers with VPN support and set up a small VPN. Once this is done, the traffic will be treated as though it were all on the local network.
3. **(Best solution)** – Use routers with **connection tracking**. This is quite easy; VOIP also uses RTSP and faces the same challenges. If a router is marketed as having “VOIP Support”, it will have the necessary connection tracking capability to allow any type of RTSP communication (not just VOIP).

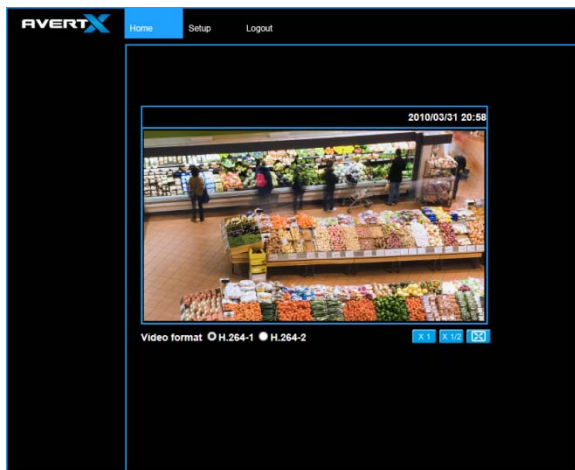
With proper planning and the correct equipment, RTSP cameras CAN stream over the WAN to a recording device for minimal additional cost and labor.

Please contact technical support if you require any additional information on these topics.

VIEWER SOFTWARE

To access the setup menu, you need to install the viewer software on your PC. The viewer software will install automatically the first time you connect to the camera. If your internet browser doesn't install the viewer software, check the security settings or ActiveX controls and plug-in settings. If your internet browser asks for permission to install the ActiveX control, you must allow the ActiveX control to continue the installation.

The first time you connect to a camera, the browser will ask for permission to install the ActiveX Control necessary to display the camera video. Right-click the information bar and click **Install ActiveX Control** to allow the installation.



Viewer Tabs

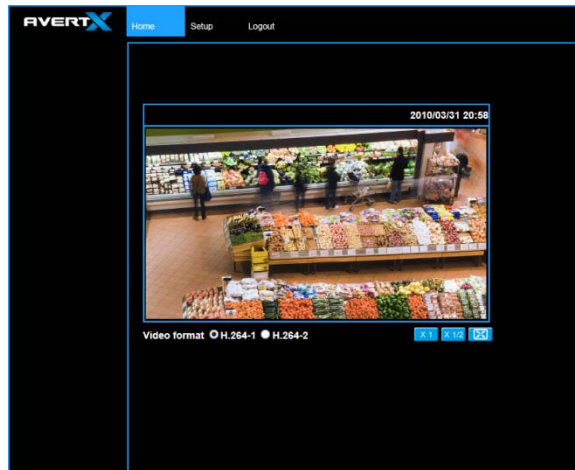
Home – Monitor live video.

Setup – Set the host name, root password, and network related settings, modify the video resolution, adjust the Camera parameters, set Motion Detection options, and view and update the camera software.

Logout – Change user.

Note For advanced management options, access the camera's admin panel by adding "/admin" after the camera's IP address in your browser's address bar.

Home



Select the video stream you want to view (**H.264-1** or **H.264-2**).
There are three options for viewing video:.

	The default when viewing your camera using the web.
	Use this to make the image smaller. This can save bandwidth if necessary.
	This will show your video at full screen on your monitor. To exit full screen mode, double-click the video.

Digital Zoom Control – In full screen mode, right-click to activate digital zoom and use the scroll wheel to zoom in/out.

Setup

System

System



Admin Password

To change the administrator password, type a new password in the Admin Password box and confirm below.

Note The maximum length of the password is 14 characters. The following characters are valid: A-Z, a-z, 0-9, !#\$%&'-.@^_~.

Network

The screenshot shows a network configuration interface. The 'General' section has two radio buttons: 'Get IP address automatically' (unselected) and 'Use fixed IP address' (selected). Below the radio buttons are input fields for IP address (10.4.6.8), Subnet mask (255.0.0.0), Default gateway (10.0.0.51), Primary DNS (10.0.0.19), and Secondary DNS (10.0.0.55). The 'Advanced' section has input fields for Web Server port (80), RTSP port (554), MJPEG over HTTP port (8008), and HTTPS port (443). A 'Save' button is located at the bottom right of the form.

You can choose to use a fixed IP address or a dynamic IP address (assigned by a DHCP server or router) for the camera.

Get IP address automatically (DHCP)

The camera comes preconfigured with a fixed IP address, selecting **Get IP address automatically** requires a router or DHCP server to assign an IP address to the camera.

Note Every network device has a unique Media Access Control (MAC) address that can be used for identification. The MAC address is located on the bottom of each camera, and on the box label (AvertX IP Finder also displays the MAC address for identification). Record your camera's MAC address for identification in the future.

Use fixed IP address

To set up a new static IP address:

1. Select the **Use fixed IP address** option.
2. Type a new IP address in the **IP address** box.
3. Type a new address in the **Default Gateway** box.
4. Click **Save** to confirm the new setting.

When using static IP address to log in to the IP Camera, you can access it either through the AvertX IP Finder software or type the IP address directly in the Address bar of your internet browser.

General

- **IP address** – The IP Address is necessary for network identification.
- **Subnet mask** – Used to determine if the destination is in the same subnet. The default value is 255.255.255.0.
- **Default gateway** – Used to forward frames to destinations in different subnets or for internet access.
- **Primary DNS** – The primary domain name server that translates hostnames into IP addresses. This is usually the gateway or router address.
- **Secondary DNS** – A secondary domain name server that backups the primary DNS.

Advanced

- **Web Server port** – Defines the port that Internet Explorer uses to connect over the web and view video. If this port is changed then the new port must be defined when attempting to web connect (ex: if your camera's IP address is 192.168.0.100 and you change the web port to 8001, then you must type http://192.168.0.100:8001 in your browser).
- **RTSP port** – The default RTSP port is 554; setting range: 1024 ~65535.
- **MJPEG over HTTP port** – The default HTTP Port is 8008; setting range: 1024 ~65535.

Note The MJPEG over HTTP port must not be the same as the web server port.

Streaming

On the Streaming tab, you can configure specific video resolution, video compression mode, and video protocol and audio transmission mode.



Video Rotation

You can change the orientation of the video output if necessary.

- Normal transmits the image as the camera sees it.
- Flip transmits the image backwards and upside down.
- Mirror transmits a mirror image.
- 180 degree transmits the image upside down.

Streaming Settings

Your AvertX IP camera can transmit two streams of video at the same time. One stream can be in high definition for recording, and the other can be a lower resolution used for live display. By using dual streams, you can display more cameras on the monitor of your recorder without taxing the CPU.

Resolution – Set the resolution for each stream.

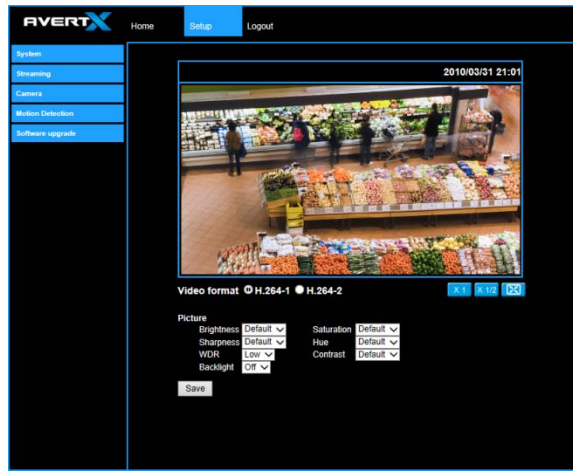
GOP – Set the Group of Pictures (GOP) size for each stream. This setting can affect image quality and bandwidth. Please consult with technical support before changing this setting.

Bit Rate – Set the data transmission speed for your camera. A lower bit rate will result lower image quality but a smaller file size and more bandwidth availability.

Frame Rate – Set the frame rate of each stream. A lower frame rate will result in more bandwidth availability.




Camera

You can adjust your picture quality on either stream using the Camera section of the Setup tab.



Select the video stream you want to adjust (H.264-1 or H.264-2).

There are three options for viewing video:.

	The default when viewing your camera using the web.
	Use this to make the image smaller. This can save bandwidth if necessary.
	This will show your video at full screen on your monitor. To exit full screen mode, double-click the video.

Picture

You can adjust these values as necessary for your installation.

- Brightness
- Sharpness
- Saturation
- Hue
- Contrast

Wide Dynamic Range (WDR)

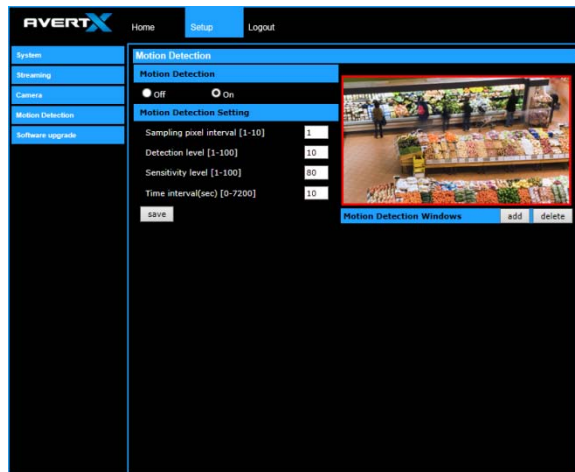
Your camera includes Digital Wide Dynamic Range. If your camera is aimed at an area that includes direct sunlight and dark shade in the same frame, you can lose some of the detail. The WDR function can adjust for these differences to provide detail for both the fully lit area and the shaded area within the frame.

Backlight

If your camera is aimed at a doorway or window, and you need to see detailed footage of people in front of that doorway, the difference between light and shadow can make the people difficult to recognize. Use the Backlight function to adjust for this problem.

Motion Detection

Motion Detection allows the camera to detect motion and trigger alarms when the motion level in the detected area exceeds the determined sensitivity threshold value.

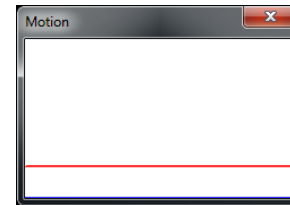


In the Motion Detection page, there is a motion detection window (red box) displayed on the Live View Pane. The Motion Detection window defines the motion detection area. To change the size of the Motion Detection window, drag the edge of the frame to resize.

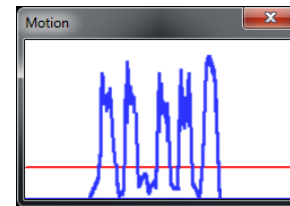
You can add up to 10 motion detection windows.

- Click **add** under the Live View Pane to add a Motion Detection window.
- To delete a Motion Detection window, use the mouse to select the frame and click **delete**.

When motion detection is activated, the **Motion** pop-up window will open.



When motion is detected, the signals will be displayed on the Motion window as shown below.



Motion Detection

Turn motion detection on or off. The default setting is Off.

Motion Detection Setting

- **Sampling pixel interval [1-10]** – Default value is 10, which means system will take one sampling pixel for every 10 pixels.
- **Detection level [1-100]** – Default detection level is 10. This item sets the detection level for each sampling pixel; the smaller the value, the more sensitive it is.
- **Sensitivity level [1-100]** – The default sensitivity level is 80, which means if 20% or more sampling pixels are detected as changing, the system will detect motion. The bigger the value, the more sensitive it is. As the sensitivity value is increased, the red horizontal line in the motion indication window will be lowered accordingly.
- **Time interval (sec) [0-7200]** – The default interval is 10. The value is the interval between each detected motion event.

Software Upgrade

Use the Software Upgrade page to view the current version of camera software, and upgrade the software if necessary.

AvertX Home Setup Logout

System
Viewing
Camera
Motion Detection
Software Upgrade

Software version

The software version is pa20130812NSA

Upgrade

Follow These Steps To Do The Software Upgrade

Step1:
Upload the binary file
Browse...

Step2:
Select binary file you want to upgrade
userland.img

Step3:
Click the upgrade button to start the upgrade process
Upgrade

Upgrading the Camera Viewer Software

Note Make sure the new firmware file is available before starting a software upgrade. Do not change the file name, or the system will not be able to update to the new firmware.

1. Click **Browse** and select the firmware file.
2. Select the file type from the list under **Step 2**.
3. Click **Upgrade**. The system will check the upgrade file, and then upload the file. The upgrade status bar will display on the page.
When the upgrade process is complete the viewer will return to the Home page. After updating it is important to make sure the camera viewer is updated:
4. Close the browser.
5. Go to the **Windows Control Panel** and double-click **Add or Remove Programs**. Locate the **Camera Viewer** software on the **Currently installed programs** list, and click **Remove** to uninstall the previous software version.
6. Open the internet browser again and login to the IP camera. The system will automatically download the new version of the Camera Viewer software.

Logout

Your AvertX camera will automatically log you out when you close your browser window. If you want to log in as a different user, you will need to use the logout tab.

Logging In as a Different User

To log in to your camera as a different user, follow these instructions.

1. Click the **Logout** tab.
2. To log in as a different user, type the appropriate user name and password, and then click **OK**.

FOUR: SPECIFICATIONS

CAMERA SPECIFICATIONS

Image Sensor	1 / 2.7" CMOS
IP Rating	IP66
Wide Dynamic Range	Digital Wide Dynamic Range
Minimum Illumination	0.6 Lux @ 50IRE; 0.1 Lux @ 30IRE
Day / Night	Yes (Digital Day Night)
Resolution	1080p [1920 x 1080 / 2MP], 1280 x 1024 (1.3 MP) 720 p [1280 x 720 / 1MP], D1 [720 x 480], CIF [352 x 240]
Focal Length	4 mm Fixed
Iris Control	F1.8

White Balance	Manual / AWB / ATW
Auto White Balance Range	2700 K – 8000 K
Backlight Compensation	Yes
Operating Temperature	18°F ~ 118°F (-8°C ~ 48°C)
Heater	No
Power Consumption	3.5W
Input Voltage	PoE Only
Weight	0.4 lbs (0.18 kg)
Dimensions	Ø4.625" (117.5 mm) x H: 1.75" (44.45 mm)
Housing / Dome Cover	White / Clear

www.avertx.com

1-855-2AvertX

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